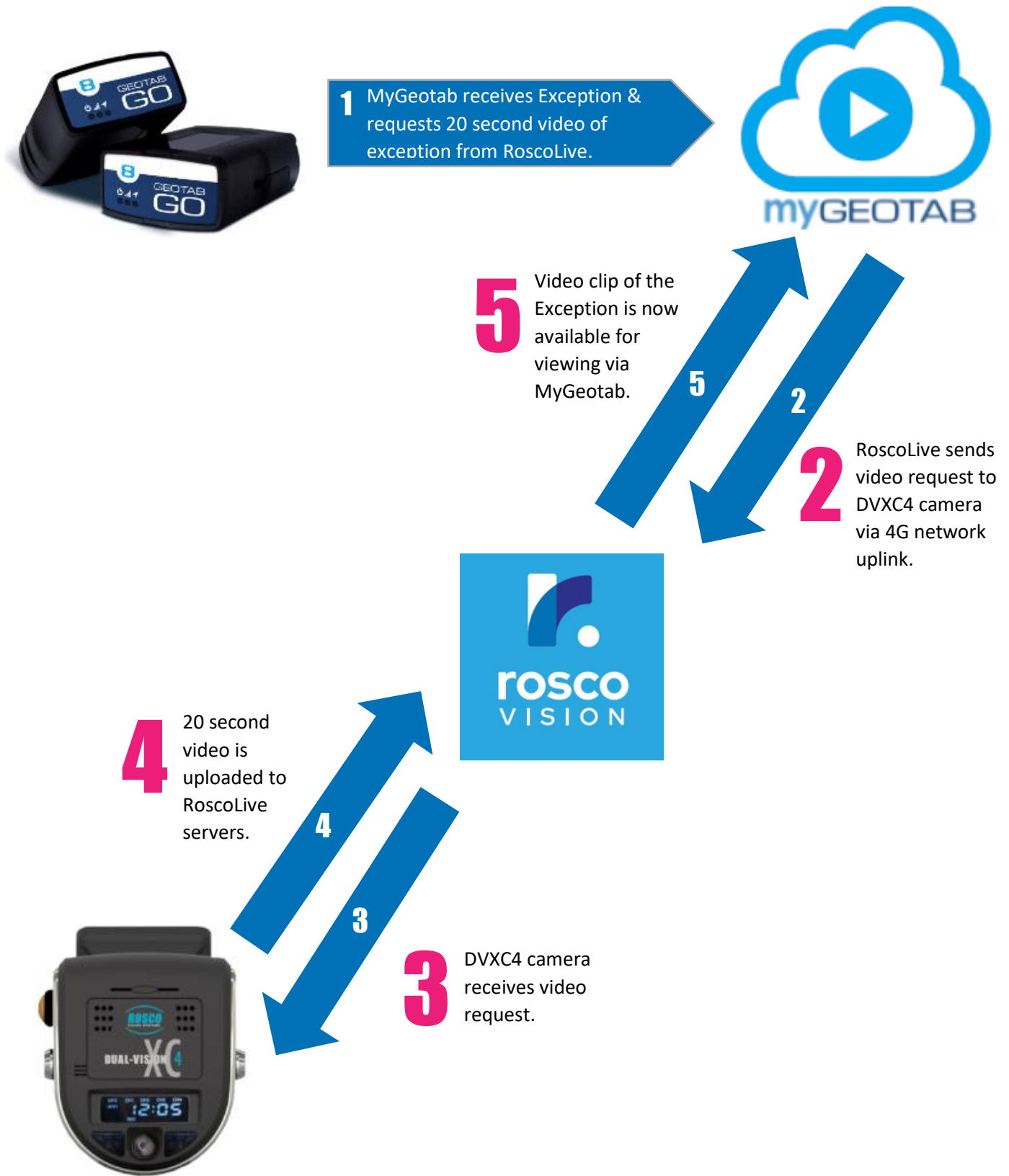Rosco Vision Systems

Rosco Live / Geotab Integration v1.3

Step by step instructions on how to seamlessly integrate RoscoLive & Geotab

www.roscolive.com
techsupport@roscovision.com
800.227.2095

How It Works

1 MyGeotab receives Exception & requests 20 second video of exception from RoscoLive.

5 Video clip of the Exception is now available for viewing via MyGeotab.

2 RoscoLive sends video request to DVXC4 camera via 4G network uplink.

4 20 second video is uploaded to RoscoLive servers.

3 DVXC4 camera receives video request.

Setup and User Guide with MyGeotab

Thank you for choosing Rosco Dual-Vision® XC4 (DVXC4) Recorders with MyGeotab for your fleet management needs.

Please follow these simple steps to set up your DVXC4 with RoscoLive and MyGeotab:

Before You Begin:

Please create a service account for the RoscoLive – Geotab integration. This will be a dedicated account and should not be used in <u>any way</u> except for integration purposes only. Emails and notifications will <u>NOT</u> be sent to this account.

The service account credentials should be the following:

- Email: **service-RoscoLive@[your-database]**
- Authentication type: **Basic Authentication**
- Force password change on login: **No**
- Security clearance: **Administrator**
- Data access: **Everything**

Password requirements are:

- Minimum 12 characters
- Contains an upper-case letter
- Contains a lower-case letter
- Contains a number
- Contains a symbol, like $ or @

NOTE: Changing the login credentials to the dedicated Geotab account will break the link between RoscoLive and Geotab servers. An automated email will be sent to your company's point-of-contact email address to re-enter the new login credentials for the dedicated Geotab account. It is <u>very important</u> to do this as soon as possible so as not to have any interruptions in service.
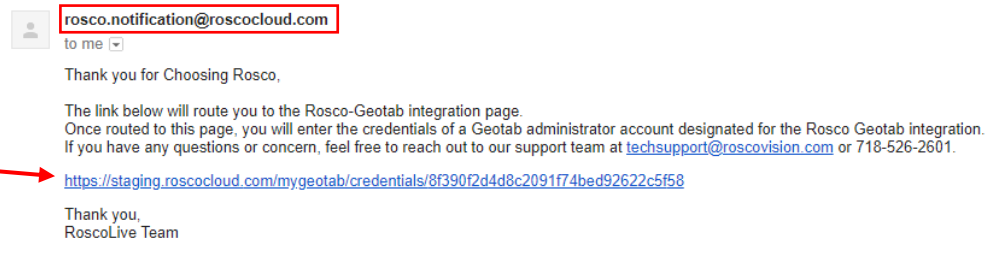
Please download and print the manual and retain for reference.

Click Here to Download DVXC4 Manual

Account Setup for RoscoLive Service with MyGeotab

1. An automated email will be sent to the point-of-contact email provided for integration with a link. Click the link.

> rosco.notification@roscocloud.com
> to me ▾
>
> Thank you for Choosing Rosco,
>
> The link below will route you to the Rosco-Geotab integration page.
> Once routed to this page, you will enter the credentials of a Geotab administrator account designated for the Rosco Geotab integration.
> If you have any questions or concern, feel free to reach out to our support team at techsupport@roscovision.com or 718-526-2601.
>
> https://staging.roscocloud.com/mygeotab/credentials/8f390f2d4d8c2091f74bed92622c5f58
>
> Thank you,
> RoscoLive Team

2. The link will redirect you here:

Enter your company's MyGeotab database name.

Enter your company's **dedicated Geotab administrator account** email for RoscoLive Integration and password.

Click Save

You have now successfully linked your RoscoLive account with MyGeotab! If you still cannot access your vehicles, please contact RoscoLive customer support.

⚠ **NOTE:** Changing the login credentials to the dedicated Geotab account will break the link between RoscoLive and Geotab servers. An automated email will be sent to your company's point-of-contact email address to re-enter the new login credentials. It is very important to do this as soon as possible so as not to have any interruptions in service.

RoscoLive Technical Support

Phone: (718) 526-2601 press menu option "2", then in the proceeding menu, press menu option "1"

Email: techsupport@roscovision.com

Pairing your Rosco Dual-Vision XC4 recorder with a Geotab GO device

1. In you MyGeotab database, navigate to the Camera Admin page inside the RoscoLive Add-in.
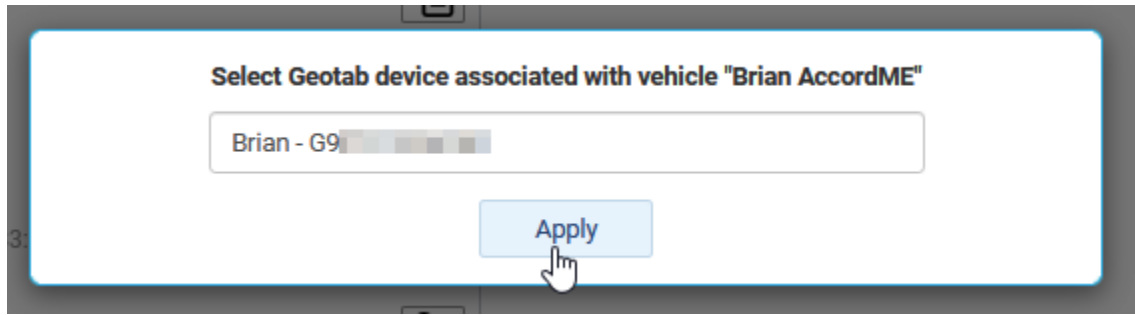
2. Locate the Paired GO device column.

a.

3. Click on the red link button to open the pairing window.

a.

4. Select the GO device you wish to pair the camera to from the drop down.

5. Click Apply

a.

6. The red link icon will now change to a white cloud icon, this indicates the camera is paired to a GO device.

   After this process is complete, you should now be able to request video and snapshots as well as view live video through the RoscoLive portal in MyGeotab.

Setup Event Requests for RoscoLive Video

In order for the cameras to begin uploading Exception video after being paired, web-requests must be set up on the Rules you wish to capture video for. Follow the steps below to set up a web request for RoscoLive.

1. Navigate to Rules & Groups.
2. In the menu select Rules.
3. Select the envelope icon on a Rule you wish to capture video for.

a.
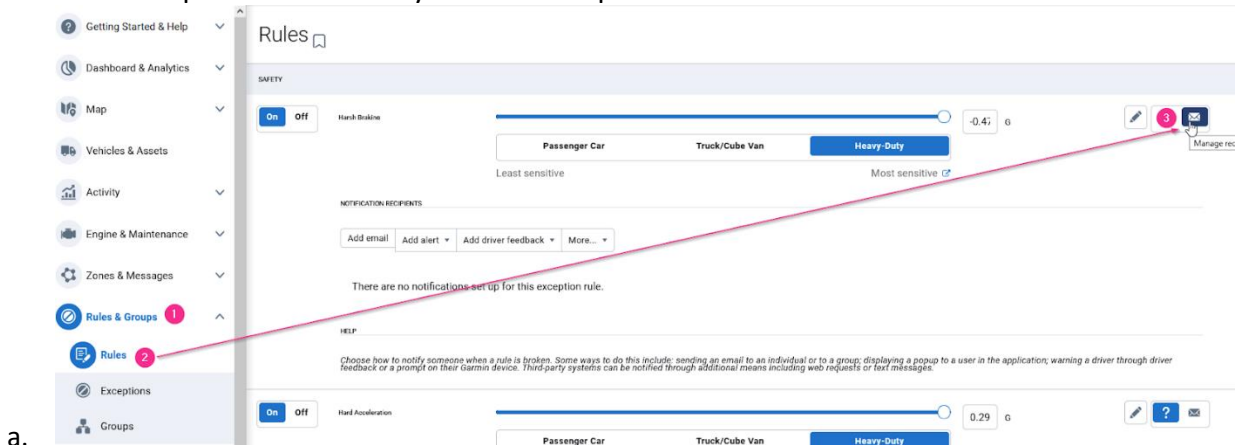
4. In the Notification Recipients section, select the More… drop down menu.
5. Select the Web Request option in the menu.

a.

6. Select Auto-upload snapshot and video clip to RoscoLive and click Add

a.

7. Finally click Save which is now to the left of the pencil icon.

a.

8. Repeat steps 3 - 7 for each additional Rule you would like to have an event video for.

Now that you have your cameras paired and some web-requests setup on some Rules, your cameras will now begin to upload event video for Exceptions generated by your GO devices. This event video can be seen on the Camera Events page in the RoscoLive Add-In as well as on the Map Add-In for the respective vehicle.

Rosco Vision Systems Knowledge Base

For more information about features of our Geotab add-in as well as other RoscoLive products, please visit our knowledgebase.

Select the link in your RoscoLive add-in
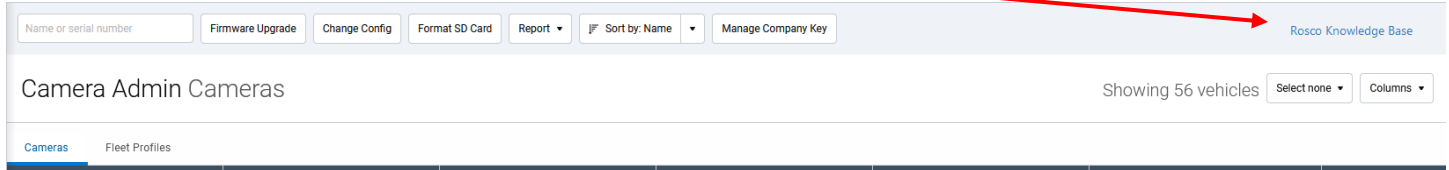
Or, enter the website url into your browser:

https://wiki.roscocloud.com